



Knowing your social worker

North Somerset
**Introductory cards
to support children
in care to know
their social worker**
Jan 2021

Small introductory cards are given by the social worker to children. Each card has 3 things about the worker that they are willing to share, a picture and their contact details.

Why?

Not all children and young people knew who their social worker was. The children said, *'You know everything about us and we know nothing about you.'* These cards were one of the approaches that North Somerset took to improve this.

What?

The Local Authority produced small introductory cards that were easily edited. They ask social workers to: put a drawing, picture, or a photo and 3 things about themselves that they are happy to share on the card (e.g. my favourite colour is, my pet is...). The social worker's contact details are also added.

This intervention was quick and simple to implement. Because of staff turnover for the impact to be maintained it needs to become embedded in policy and practice.

Impact:

The following year the Bright Spots survey was repeated in North Somerset. There was an increase in the percentage of children who knew who their worker was.

"It worked really well and the results the following year showed that we'd made fantastic impact."

Service Leader

